



NATIONAL HEALTH LABORATORY SERVICE

REQUEST FOR QUOTATION (RFQ)

RFQ NO: 1925747

DESCRIPTION: REQUEST FOR A PROFESSIONAL SERVICE PROVIDER FOR SUPPLY, IMPLEMENTATION, HOSTING, AND SUPPORT OF A BOARD MANAGEMENT PORTAL (BOARD MANAGEMENT SOFTWARE) AT SANDRINGHAM CAMPUS

ISSUED BY:

SUPPLY CHAIN MANAGEMENT
NATIONAL HEALTH LABORATORY SERVICE
1 MODDERFONTEIN ROAD
SANDRINGHAM
2092

PREPARED BY:

SUPPLY CHAIN MANAGEMENT
NATIONAL HEALTH LABORATORY SERVICE
NO.1 MODDERFONTEIN ROAD
SANDRINGHAM
2092

Quotation Queries:

CONTACT NAME: PROCUREMENT OFFICE

TELEPHONE: 011 386 6000

E-MAIL ADDRESS:

Technical Queries:

CONTACT NAME: PROCUREMENT OFFICE

TELEPHONE: 011 386 6000

E-MAIL ADDRESS:

NAME OF A BIDDER:.....

CLOSING DATE: 06 May 2026 AT 11:00

QUOTATION VALIDITY PERIOD: The quotation validity period is 90 days.

CONTENTS

PAGE

1 PART A INVITATION TO QUOTE (RFQ) SBD 1 4

2 TERMS AND CONDITIONS OF THE REQUEST FOR QUOTATION (RFQ) 6

3 TERMS OF REFERENCE / SCOPE OF WORKS/ SPECIFICATION..... 9

4 PRICING SCHEDULE & FORM OF OFFER (SBD 7)..... 13

5 RFQ EVALUATION PROCESS AND CRITERIA..... 12

6 SCHEDULE OF WORK CARRIED OUT BY THE BIDDER 16

7 STANDARD BIDDING DOCUMENTATION (SBDs) 17

1. PART A Invitation to Bid

SBD 1

**PART A INVITATION
TO BID**

YOU ARE HEREBY INVITED TO BID FOR REQUIREMENTS OF THE NATIONAL HEALTH LABORATORY SERVICE (NHLS)					
BID NUMBER:	RFQ No:1925747	CLOSING DATE: 06 May 2026		CLOSING TIME:	11:00AM
DESCRIPTION	REQUEST FOR A PROFESSIONAL SERVICE PROVIDER FOR SUPPLY, IMPLEMENTATION, HOSTING, AND SUPPORT OF A BOARD MANAGEMENT PORTAL (BOARD MANAGEMENT SOFTWARE) AT SANDRINGHAM CAMPUS				
BID RESPONSE DOCUMENTS MAY BE DEPOSITED IN THE BID BOX SITUATED AT (STREET ADDRESS)					
NHLS RECEPTION: RFQ BOX: NO.1 MODDERFONTEIN ROAD, SANDRINGHAM, JOHANNESBURG					
BIDDING PROCEDURE ENQUIRIES MAY BE DIRECTED TO			TECHNICAL ENQUIRIES MAY BE DIRECTED TO:		
CONTACT PERSON	PROCUREMENT OFFICE		CONTACT PERSON	PROCUREMENT OFFICE	
TELEPHONE NUMBER	011 386 6275		TELEPHONE NUMBER	011 386 6275	
E-MAIL ADDRESS	procurementcorporate@nhls.ac.za		E-MAIL ADDRESS	procurementcorporate@nhls.ac.za	
SUPPLIER INFORMATION					
NAME OF BIDDER					
POSTAL ADDRESS					
STREET ADDRESS					
TELEPHONE NUMBER	CODE		NUMBER		
CELLPHONE NUMBER					
FACSIMILE NUMBER	CODE		NUMBER		
E-MAIL ADDRESS	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	
VAT REGISTRATION NUMBER					
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		O R	CENTRAL SUPPLIER DATABASE No:	MAAA

B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE	TICK APPLICABLE BOX]		B-BBEE STATUS LEVEL SWORN AFFIDAVIT	[TICK APPLICABLE BOX]	
	Yes	No		Yes	No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]					

ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/>	<input type="checkbox"/>	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	<input type="checkbox"/>	<input type="checkbox"/>
	Yes	No		Yes	No
	[IF YES ENCLOSE PROOF]			[IF YES, ANSWER THE QUESTIONNAIRE BELOW]	

QUESTIONNAIRE TO BIDDING FOREIGN SUPPLIERS

IS THE ENTITY A RESIDENT OF THE REPUBLIC OF SOUTH AFRICA (RSA)?	YES	NO
DOES THE ENTITY HAVE A BRANCH IN THE RSA?	YES	NO
DOES THE ENTITY HAVE A PERMANENT ESTABLISHMENT IN THE RSA?	YES	NO
DOES THE ENTITY HAVE ANY SOURCE OF INCOME IN THE RSA?	YES	NO
IS THE ENTITY LIABLE IN THE RSA FOR ANY FORM OF TAXATION?	YES	NO

IF THE ANSWER IS "NO" TO ALL OF THE ABOVE, THEN IT IS NOT A REQUIREMENT TO REGISTER FOR A TAX COMPLIANCE STATUS SYSTEM PIN CODE FROM THE SOUTH AFRICAN REVENUE SERVICE (SARS) AND IF NOT REGISTER AS PER 2.3 BELOW.

**PART B
TERMS AND CONDITIONS FOR BIDDING**

1. BID SUBMISSION:
1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED–(NOT TO BE RE-TYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2022, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
2. TAX COMPLIANCE REQUIREMENTS
2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD), A CSD NUMBER MUST BE PROVIDED.
2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH ANY OF THE ABOVE PARTICULARS MAY RENDER THE BID INVALID.

SIGNATURE OF BIDDER:

CAPACITY UNDER WHICH THIS BID IS SIGNED:
(Proof of authority must be submitted e.g. company resolution)

DATE:

2. TERMS AND CONDITIONS OF REQUEST FOR QUOTATION (RFQ)

- a) This document may contain confidential information that is the property of the NHLS and the Client.
- b) No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this RFQ, without prior written permission from NHLS and the Client.
- c) All Copyright and Intellectual Property herein vests with NHLS and its Client.
- d) Late and incomplete submissions will not be accepted.
- e) SDB 7 (form of offer) must be completed, and should the total RFQ prices differ, the one indicated on the form of offer shall be considered the correct price.
- f) Any bidder who has reasons to believe that the RFQ specification is based on a specific brand must inform NHLS before RFQ closing date
- g) Bidders are required to submit a valid Tax Clearance Certificate and Tax clearance verification PIN, Failure to submit the Tax Pin and valid Tax Clearance Certificate will result in the invalidation of this RFQ.
- h) It is the responsibility of the bidder to ensure that NHLS is in possession of the bidder's valid Tax Clearance certificate. The onus is on the bidder to ensure that NHLS receives a valid Tax Certificate as soon as the validity of the said certificate expires.
- i) **A compulsory clarification or site meeting or briefing session will be conducted: Not applicable.**
 - The tenderer shall inspect and examine the Site and its surroundings and shall satisfy himself/herself before submitting his/her quotation. The bidder must be represented at the site inspection by a person who is suitably qualified and experiences to comprehend the implications of the work involved.
 - The contractor will be responsible for final measurements.
- j) Writing must be in block letters and black ink.
- k) Quotation procedure using the two (4) stage system will apply: **Not applicable.**
- l) Respondents arriving after the allocated time of the briefing session and failing to attend the compulsory RFQ/Site briefing will be disqualified
- m) No services must be rendered or goods delivered before an official NHLS Purchase Order form has been received.
- n) This RFQ will be evaluated in terms of the 80/20 preference point system prescribed by the Preferential Procurement Regulations, 2022.
- o) All questions regarding this RFQ must be forwarded to the procurementcorporate@nhls.ac.za 24 hours prior the RFQ closing date.
- p) The General Conditions of Contract (GCC) issued by National Treasury are applicable.
- q) In case of bids where Consortia / Joint Ventures, Consortia/Joint Venture agreement signed by both parties must be submitted with bid proposal. Each JV partner must submit all their mandatory documentation.
- a) Quotation must be All-Inclusive

- i. The Supplier shall allow in the quotation for all deliverables as stipulated in the scope, labour, material, consumables, accessories, software, supervision, overhead costs, profit, royalties, all taxes, levies, duties, variations in exchange rates (if applicable), disbursements and everything necessary for the execution and completion of the works in accordance with the quotation documents.
- ii. Value Added Tax (VAT) shall be excluded from the rates and prices and provided for as the total VAT on the cost of the Works in the Summary of Schedule of Rates and Prices.
- iii. The Supplier rates and prices shall be fixed for the duration of the contract and not subject to adjustment except as provided for in the conditions of contract.
- iv. The offer must be in ZAR currency.
- v. The NHLS reserve the right to do due diligence on the quotations and to benchmark prices quoted.
- vi. Quotes should be submitted on an official letterhead and duly signed.

Delays in the supplier's performance

- i. Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- ii. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration, and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- iii. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- iv. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.
- v. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar Functionality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

1. Penalties

- i. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

**FOR HAND DELIVERIES OF RESPONSES, PLEASE SUBMIT THE RFQ DOCUMENT TO
NHLS RFQ BOX, NO:1 MODDERFONTEIN ROAD,
SANDRINGHAM.**

The Bidder accepts the above terms and conditions and the General Conditions of Contract on NHLS website as per hyperlink GCC Document or visit NHLS website https://www.nhls.ac.za/supply-chain/ , click on supply chain management tab then select General Conditions of Contract	Accept	Do not accept

3. TERMS OF REFERENCE / SCOPE OF WORKS/ SPECIFICATIONS

FORM OF QUOTATION SUPPLIER NAME: _____

RFQ NO: RFQ:1925747

DESCRIPTION: REQUEST FOR A PROFESSIONAL SERVICE PROVIDER FOR SUPPLY, IMPLEMENTATION, HOSTING, AND SUPPORT OF A BOARD MANAGEMENT PORTAL (BOARD MANAGEMENT SOFTWARE) AT SANDRINGHAM CAMPUS

1.1 Provision and Implementation of a Board Management Portal

The organisation intends to procure, implement, host, train, and support a **secure Board Management Portal** to enable effective corporate governance for the **Board of Directors and approximately 2 Boards, (10) Sub-Committees and inclusive of EXCO.**

The solution shall provide a **centralised, secure and interactive platform** to manage:

- Circulation of Board and Committee meeting packs
- Written and circular resolution processes
- Voting and electronic signing
- Task and action tracking
- Calendars, notifications, and governance reporting
- Board and Committee performance evaluation tools

Deployment Scope

1.2.1 Governance Structures Supported

- Two (2) Board
- Approximately ten (10) Committees

1.2.2 Users and Licensing

- 50 Board/Committee users – **each user must have access on at least 2 devices**

- 5 Administrator users - **each administrator must have access on at least 3 devices.**

1.2.3 Access Platforms

- Web-based access
- Mobile and tablet access
- Mandatory compatibility with Microsoft Operating System, Android and IOS Apple iPad

1.2.4 Hosting Period

- Three (3) years fully hosted solution with of 2 years renewal.

1.3 Core Solution Components

The solution must provide, at a minimum, the following components:

- Board Management Portal (web and mobile)
- Committee-specific workspaces
- Board Administrator Module
- Meeting and pack management module
- Written resolution, voting, and electronic signing module
- Task and action tracking module
- Survey and Board evaluation module
- Security, audit, and compliance controls
- Reporting and registers
- Hosting and system management services

1.4 Core Functional Capabilities

1.4.1 Meeting and Pack Management

The solution must enable:

- Creation and management of **Board and Committee meetings**
- Uploading and secure distribution of agendas, reports, annexures and minutes
- Consolidation of Agenda Items (create hyperlinks on agenda page)
- Merge meeting documents into one pack or document and numbering of pages
- Compilation of **electronic meeting packs** with:
 - Version control (draft/final)
 - Controlled release and revocation
- Automated **notifications** whenever documents or packs are uploaded or updated

- Full audit trail of document access and changes

1.4.2 Annotation and Collaboration

The solution must allow Board and Committee Members to:

- Create **private annotations** for personal use
- Create **shared annotations** with:
 - Other Board / Committee Members
 - Designated Executive Managers (where permitted)
- Retain annotations across sessions and devices, including tablets

1.4.3 Personalised User Experience

The solution must provide:

- **Personalised dashboards** per user
- Visibility of:
 - Upcoming meetings
 - Outstanding actions and resolutions
 - Pending votes or approvals
- User-specific notification preferences including when additional documents are added to the pack.

1.4.4 Calendar Integration

The solution must provide calendar streamlining and synchronisation, including:

- **Explicit integration with Microsoft 365**, including:
 - Outlook
 - Exchange
- Support for **generic calendar standards** (e.g. iCal or equivalent)
- Automatic creation, update, and cancellation of calendar entries linked to Board and Committee meetings

1.4.5 Task and Resolution Management

The solution must provide:

- Allocation of tasks linked to Board and Committee resolutions
- Assignment of responsible persons, due dates, reminders, and status tracking
- Centralised **action registers** per Board and per Committee
- Reporting on outstanding, overdue, and completed actions

1.4.6 Written Resolutions and Voting

The solution must support:

- Drafting and electronic circulation of written and circular resolutions
- Configurable **voting mechanisms** (approve / reject / abstain)
- Automated reminders and voting deadlines
- Outcome determination and locking of final results
- Resolution registers and full audit trails

1.4.7 Electronic Signing

The solution must support **electronic signing of documents**, including:

- Compatibility with **any recognised electronic signature provider**, including but not limited to:
 - Adobe Sign
 - DocuSign
 - Signiflow
- The vendor may propose a **native or alternative compliant e-signature solution**
- All electronic signatures must be:
 - Time-stamped
 - User-bound
 - Auditable

1.4.8 Surveys and Board Evaluation Tools

The solution must provide tools to:

- Create and distribute surveys and questionnaires
- Support **Board and Committee performance evaluations**
- Allow anonymous and non-anonymous responses
- Generate reports and export results

1.5 Security, Management and Compliance

1.5.1 Security Requirements

The solution must include, as a minimum:

- **Multi-factor authentication (MFA)** for all users
- Encryption of data **in transit and at rest**
- Secure mobile access, including iPad devices
- Comprehensive audit logging of:
 - Logins
 - Document access

- Voting and electronic signing actions

1.5.2 Board Administrator Module

A dedicated administrator module must enable:

- User, committee, and permission management
- Configuration of agendas, templates, workflows, and notifications
- Monitoring of pack distribution, voting status, and action registers
- Generation of governance, compliance, and audit reports

2. SERVICES

2.1 Implementation & Configuration

The bidder must provide:

- A detailed **implementation and rollout plan**
- Requirements and configuration workshops
- Configuration of:
 - Board and Committee workspaces
 - Roles and permissions
 - Meeting, resolution, voting, and signing workflows
- System testing, commissioning, and go-live support

2.2 Testing & Commissioning

Testing must include:

- Meeting pack upload and distribution
- Notifications and access controls
- Annotation functionality
- Written resolution voting and electronic signing
- Survey and reporting functionality
- Security controls (MFA, audit logs)

2.3 Training, Skills Transfer & Change Enablement

The bidder must provide training for:

- **50 users**
- **5 administrators**
- **3 internal IT support staff**

Training must include online user guides, administrator SOPs, and attendance registers.

2.4 Support Services

The bidder must provide:

- Ongoing operational support
- Incident and escalation management
- Platform maintenance and updates
- Support reporting aligned to agreed SLA

3. ENGAGEMENT / SOURCING MODEL

The required services will be sourced under the applicable procurement framework for:

- Software licensing
- Hosting services
- Implementation and configuration services
- Training and support services

4. KEY DELIVERABLES

The bidder must deliver, at a minimum:

- Configured 2 Boards and **10 Sub-Committee** workspaces
- Licensed solution (50 users, 5 administrators)
- Board Administrator Module
- Microsoft 365 and generic calendar integration
- Written resolution, voting, and electronic signing capability
- Survey and Board evaluation tools
- Training completion and artefacts
- Fully hosted solution operational for 3
- Support services in line with SLA

5. PRICING SCHEDULE

Service providers must submit a **fully itemised quotation**, clearly separating:

- Software licences
- Implementation and configuration
- Training
- Hosting 3-year period

- Support and maintenance
- Optional modules

The NHLS is requesting a service provider to render the Board Management Software

Terms of Reference/ Scope of Works/ Specifications

- supply, implementation, hosting and support of a board management portal

Resources:

The resources should have knowledge of the Provision and Implementation of a Board Management Portal

Duration

Three (3) years

6. Pricing Schedule

No.	Description	Quantity	Total Price Exc Vat
1.	Software licences	1	
2.	Implementation and configuration	1	
3.	Training	1	
4.	Hosting three (3) year period (A possible extension/renewal of two (2) years)	1	
5.	Support and maintenance	1	
6.	Optional modules	1	
TOTAL PRICE EXCLUSIVE OF VAT			R
VAT %			R
DELIVERY			R
TOTAL PRICE INCLUSIVE OF VAT			R

- **NB: Delivery cost must be included.**

FORM OF OFFER (SBD 7)

Offer

The employer, identified in the acceptance signature block, has solicited offers to enter into a contract for the procurement of:

The tenderer, identified in the offer signature block, has examined the documents listed in the submission data and addenda thereto as listed in the returnable schedules, and by submitting this offer has accepted the conditions of tender.

By the representative of the tenderer, deemed to be duly authorized, signing this part of this form of offer and acceptance, the tenderer offers to perform all of the obligations and liabilities of the contractor under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the conditions of contract identified in the contract data.

THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VALUE ADDED TAX IS:

Rand.
..... (in words);
R (in figures)

This offer may be accepted by the employer by signing the acceptance part of this form of offer and acceptance and returning one copy of this document to the tenderer before the end of the period of validity stated in the submission data, whereupon the tenderer becomes the party named as the contractor in the conditions of contract identified in the contract data.

Signature(s)
Name(s)
Capacity

for the Bidder

(Name and
address of organization/)
.....

Name and signature of witness Date

7. RFQ EVALUATION PROCESS AND CRITERIA

The RFQ will be evaluated by the Cross Functional Evaluation Team (CFET) and the successful service provider will be selected based on a four-phased approach (4-Stages):

STAGE 1: ADMINISTRATIVE COMPLIANCE:

All incomplete submissions and respondents who do not meet the minimum requirements at quotation submission will be eliminated from further evaluation.

STAGE 2: MANDATORY (TECHNICAL) REQUIREMENTS:

All incomplete submissions and respondents who do not meet the minimum requirements at quotation submission will be eliminated from further evaluation.

STAGE 3: PRICE AND SPECIFIC GOALS

The final evaluation phase will be based on **Price and Specific Goals**.
 Determination of Percentage for Price – 80 percentage, & Determination of level for for Specific Goals – 20 percentage.

7.1 STAGE 1: ADMINISTRATIVE COMPLIANCE

- Administrative compliance/responsiveness will be tested based on returnable documents submitted and signatures on the Bid documents.
- At this stage, it must be determined what documents are required to be returned by Bidders. Returnable documents are categorized as follows:

a) Mandatory Returnable Documents (to be returned by Bidders)

(NOTE: Failure to provide the below listed documents WILL lead to disqualification)

1. The Service Providers to have to agree with all NHLS General Conditions of Bid, RFQ and Conditions of Contract (GCC)	Comply	Do Not Comply
Substantiation: The bidder must submit and attach to the bid response the signed and accepted NHLS General Conditions of Bid, RFQ and Conditions of Contract (GCC).		

2. Fully completed and signed Declaration of Interest SBD 4	Comply	Do Not Comply
Substantiation: The bidder must submit and attach to the bid response the signed Declaration of Interest SBD 4		

3. . Bidder <i>must</i> complete the pricing Schedule.	Comply	Do Not Comply
--	---------------	----------------------

Substantiation: The bidder must submit and attach to the bid response fully completed pricing Schedule.		

4. TAX Clearance Certificate and/or TAX verification Pin and/or TAX Compliance Status Letter.	Comply	Do Not Comply

Substantiation: The bidder must submit and attach to the bid response a valid TAX Clearance Certificate and/or TAX verification Pin and/or TAX Compliance Status Letter issued by the South African Revenue Services (SARS).

5 . The bidder must provide the CSD (Central Supplier Database) Registration number (MAAA number) / Attach the CSD Summary Report	Comply	Do Not Comply

Substantiation: The bidder must provide the CSD (Central Supplier Database) Registration number (MAAA number) / Attach the updated CSD Summary Report.

b) Essential Returnable Documents (to be returned by Bidders) Not a disqualification factor

1. B-BBEE Certificate and/or Affidavit. Fully completed and signed preferential points claim form SBD 6.1.	Comply	Do Not Comply

Substantiation: The bidder must submit and attach to the bid response a copy of B-BBEE Certificate issued by an authorised body or person, or a sworn Affidavit prescribed by the B-BBEE Codes of Good Practice.

7.2 STAGE 2: MANDATORY (TECHNICAL) REQUIREMENTS (if applicable)

- Mandatory compliance/responsiveness will be tested based on returnable documents submitted.
- At this stage, it must be determined what documents are required to be returned by Bidders.

(NOTE: Failure to provide the below listed documents WILL lead to disqualification)

1. Core Functional Requirements	Comply	Do Not Comply
a. Meeting and Pack Management		
b. Board Administrator Module		
c. Annotation and Collaboration		

<ul style="list-style-type: none"> d. Personalised User Experience e. Calendar Integration f. Task and Resolution Management g. Written Resolutions and Voting h. Electronic Signing i. Surveys and Board Evaluation Tools j. Security, Management, and Compliance 		
Substantiation: Provide a brochure/Solution Proposal outlining all the core functionality.		
2. Detailed proposal and project execution plan submitted	Comply	Do Not Comply
Substantiation: The bidder must provide a proposed project based on the scope of work, detailing methodology, communication plan, and estimated timelines.		
<p>3. The service provider must provide (3) reference letters indicating experience and proven track record in the last five (5) years of developing, implementing, configuring, supporting, and maintaining IT applications/systems. This must include the following information for each client</p> <ul style="list-style-type: none"> a) Client name; b) The client's contact person and phone number; c) Contract period; and Description of services. 	Comply	Do Not Comply
Substantiation: Reference letters stating the duration and success of the project		
4. Data residency within South Africa	Comply	Do Not Comply
Substantiation: Provide a letter confirming that data will be hosted and reside in South Africa.		

7.3 STAGE 3: FUNCTIONALITY (TECHNICAL) EVALUATION CRITERIA

- Next step evaluation is the “technical” or so called “functional” evaluation which is purely based on NHLS specifications and Scope of Work. NHLS end-user department (who requested the RFQ), Procurement Services, Finance and or subject specialists are part of the Cross Functional Evaluation Team (CFET) meeting which is facilitated by the Procurement Officer. Functionality is the technical evaluation of the bidders’ proposal.
- Should functionality be included in the RFQ as a threshold, the RFQ document must clearly state the minimum score to be achieved if bidders are to be further evaluated on price and preference. Responses that do not meet the threshold for technical will not progress further. (if applicable).

- The presentation of the proposed solution must address the outlined requirements as stated below and will be evaluated accordingly.

	RFQ: 1925747 REQUESTS FOR A PROFESSIONAL SERVICE PROVIDER FOR SUPPLY, IMPLEMENTATION, HOSTING, AND SUPPORT OF A BOARD MANAGEMENT PORTAL (SYSTEM/SOFTWARE) AT SANDRINGHAM CAMPUS.			RATING		
	EVALUATOR: _____ SERVICE PROVIDER :		5	Exceptional		
			4	Above Adequate		
			3	Adequate		
			2	Below Adequate		
			1	Not Considered		
The presentations will be evaluated based on the list of criteria defined below and in the specific sequence. Any presentations which fails to meet any one criterion will not be considered for the panel.						
	CRITERIA	RATING				
		Exceptional	Above Adequate	Adequate	Below Adequate	Not Considered
1	System capability detailed and comprehensive proposal of their Board Management Portal solution					
	a. Complete Provision and Implementation of a Board Management Portal					
	b. A complete demonstration of Deployment Scope					
	c. A complete demonstration of Core Functional Capabilities					
	d. Demonstration of Board Management Portal services will be deployed					
2	CRITERIA	RATING				
		Exceptional	Above Adequate	Adequate	Below Adequate	Not Considered
	Proposed Project Plan: The bidder must provide the detailed project plan clarifying the implementation approach and specify the below:					
	a. Work breakdown structure					
	b. Milestones					
	c. Duration					

	d. Resource allocation to tasks					
	e. Project phases					
3	CRITERIA	RATINGS				
		Exceptional	Above Adequate	Adequate	Below Adequate	Not Considered
	Knowledge/Skills transfer to NHLS Staff : Training (Before and After Implementation) Demonstrate how they will transfer skills during project implementation and post-project implementation (Provide a training plan).					

4	CRITERIA	RATINGS				
	System Requirements	Exceptional	Above Adequate	Adequate	Below Adequate	Not Considered
	a. Cloud and Hosted options - Please specify whether you provide a cloud and/or an on-premise hosted solution and provide requirements, costing and licensing for both - If a cloud option is available, please detail Disaster Recovery, backup and data retention periods					
	b. Technical Support and Maintenance Options,					
	c. Please provide methods of integration into the solution e.g. API, file imports etc.					
	d. Script building and automation: The solution should support the ability to perform complex data manipulation and processing, as well as user interfaces for parameter input to automated analytics,					
	e. Security in terms of accessing and sharing of confidential data,					
	f. Scalability: Board Management Portal (system/software) needs to be able to efficiently and reliably handle increasing data volumes,					
	g. Integration with other technologies: One software platform that is able to support multiple aspects of Board Management Portal processes,					
	h. Mobile device support: Ability to make use of the system on a mobile device.					

7.4 STAGE 4: PRICE AND SPECIFIC GOALS CRITERIA

Bid will be evaluated on the basis of the PPPFA 80/20-point system as presented in the Preferential Procurement Regulations 2022, for this purpose SBD 6.1 form should be scrutinized, completed and submitted together with your quotation.

The 80/20-point system will be as follows:

Price Assessment	80 Points
Specific Goals	20 Points

8. SCHEDULE OF WORK CARRIED OUT BY THE BIDDER

The bidder must indicate in the spaces provided below a complete list of similar contracts awarded over the last five (5) years, including the current contract (if any). This information shall be deemed to be material to the award of this bid.

Company Name	Nature of work	Value of the work	Contact person & contact number	Duration of the project (Start and end date)

Signature of person authorized to sign the bid: _____

Date: _____

BIDDER’S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2 Bidder’s declaration

2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest¹ in the enterprise, employed by the state? **YES/NO**

2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/ directors / trustees / shareholders / members/ partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2 Do you, or any person connected with the bidder, have a relationship with any person who is employed by the procuring institution?
YES/NO

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.

2.2.1 If so, furnish particulars:
.....
.....

2.3 Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? **YES/NO**

2.3.1 If so, furnish particulars:
.....
.....

3 DECLARATION

I, the undersigned, (name)..... in submitting the accompanying bid, do hereby make the following statements that I certify to be true and complete in every respect:

- 3.1 I have read and I understand the contents of this disclosure;
- 3.2 I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;
- 3.3 The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium² will not be construed as collusive bidding.
- 3.4 In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.
- 3.4 The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.
- 3.5 There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.
- 3.6 I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.

2 Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract.

I CERTIFY THAT THE INFORMATION FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT.
I ACCEPT THAT THE STATE MAY REJECT THE BID OR ACT AGAINST ME IN TERMS OF
PARAGRAPH 6 OF PFMA SCM INSTRUCTION 03 OF 2021/22 ON PREVENTING AND
COMBATING ABUSE IN THE SUPPLY CHAIN MANAGEMENT SYSTEM SHOULD THIS
DECLARATION PROVE TO BE FALSE.

.....

Signature

.....

Date

.....

Position

.....

Name of bidder

SBD 6.1

PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT REGULATIONS 2022

This preference form must form part of all bidders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. GENERAL CONDITIONS

1.1 The following preference point systems are applicable to invitations to quote (RFQ):

- the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and

1.2 To be completed by the organ of state

a) The 80/20 preference point system will be applicable in this RFQ. The lowest/ highest acceptable tender will be used to determine the accurate system once bidders are received.

1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:

(a) Price; and (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100

1.5 Failure on the part of a bidder to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.

1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. DEFINITIONS

- (a) **“bid”** means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) **“price”** means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) **“rand value”** means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes;

“The Act” means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

(e) “Historically Disadvantaged Individual (HDI)”

- i. Means a South African citizen who, due to the apartheid policy that had been in place, had no franchise in national elections prior to the introduction of the Constitution of the Republic of South Africa, 1983 (Act No. 110 of 1983) or the Constitution of the Republic of South Africa, 1993 (Act No. 200 of 1993) (“The Interim Constitution”) and /or
 - ii. Who is a female; and/or
 - iii. Who has a disability
- (f) **“Disability”** means, in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of, ability to perform an activity in the manner, or within the range, considered normal for a human being.
- (g) **“Youth”** Has the meaning assigned to it in section 1 of the National Youth Development Agency Act, 2008 (Act No. 54 of 2008)

“Specific goals” means specific goals as contemplated in section 2(1)(d) of the PPPFA which may include contracting with persons, or group of persons, historically disadvantaged by unfair discrimination on the basis of race, gender and disability including the implementation of programmes of the Reconstruction and Development Programme as published in Government Gazette No. 16085 dated 23 November 1994.

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 PREFERENCE POINT SYSTEMS

A maximum of 80 points is allocated for price on the following basis:

$$P_s = 80 \left(1 - \frac{80/20 (P_t - P_{min})}{P_{min}} \right)$$

Where

- P_s = Points scored for price of tender under consideration
- P_t = Price of tender under consideration
- P_{min} = Price of lowest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the bidder will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for quotations for income-generating contracts, that either the 80/20 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
 - (b) any other invitation for tender, that either the 80/20 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for 80/20 preference point system.

Points awarded for historically disadvantaged individuals

Preference points for HDI’s are calculated on their percentage shareholding in a business, provided that they are actively involved in and exercise control over the enterprise. The following formula is

$$NEP = NOP \times \frac{EP}{100}$$

prescribed

Where

NEP= Points awarded for equity ownership by an HDI

NOP= The maximum number of points awarded for equity by an HDI in that specific category

EP= The percentage of equity ownership by an HDI within the enterprise or business, determined in accordance with the definition of HDI’s.

A consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level Verification certificate for every separate tender.

Table 1: Specific goals for the RFQ and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The bidder must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Percentage Owned (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
---	---	--	---

HDI	6	%	
Woman	4	%	
Disabled	1	%	
Youth	4	%	
Locality <ul style="list-style-type: none"> • City of Johannesburg = 5 • Gauteng Province = 2 • National = 0 	5		
Total Points	20		

DECLARATION WITH REGARD TO COMPANY/FIRM

4.3. Name of company/firm.....

4.4. Company registration number:

4.5. TYPE OF COMPANY/ FIRM

- Partnership/Joint Venture / Consortium
- One-person business/sole propriety
- Close corporation
- Public Company
- Personal Liability Company
- (Pty) Limited
- Non-Profit Company
- State Owned Company

[TICK APPLICABLE BOX]

4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:

- i) The information furnished is true and correct;
- ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
- iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
- iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have –

(a) disqualify the person from the tendering process;

- (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
- (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
- (d) recommend that the bidder or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the *audi alteram partem* (hear the other side) rule has been applied; and

..... SIGNATURE(S) OF TENDERER(S)	
SURNAME AND NAME:
DATE:
ADDRESS:

- (e) forward the matter for criminal prosecution, if deemed necessary.

