



REQUEST FOR QUOTATION (RFQ)

RFQ NO: 1460677

DESCRIPTION: REQUEST FOR THE PROVISION TO MANAGE ENGINE SERVICE DESK PLUS CLOUD FOR 36 MONTHS AT NHLS SANDRINGHAM CAMPUS

ISSUED BY: PREPARED BY:

SUPPLY CHAIN MANAGEMENT NATIONAL HEALTH LABORATORY SERVICE 1 MODDERFONTEIN ROAD SANDRINGHAM 2092 SUPPLY CHAIN MANAGEMENT NATIONAL HEALTH LABORATORY SERVICE NO.1 MODDERFONTEIN ROAD SANDRINGHAM 2092

Quotation Queries:	Technical Queries:
CONTACT NAME: PROCUREMENT OFFICE	CONTACT NAME: PROCUREMENT OFFICE
E-MAIL ADDRESS: procurementcorporate@nhls.ac.za	E-MAIL ADDRESS: procurementcorporate@nhls.ac.za

NAME OF A BIDDER.....

CLOSING DATE: 01 AUGUST 2025 AT 11:00
QUOTATION VALIDITY PERIOD: The quotation validity period is 90 days.



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1. PART A INVITATION TO BID

SBD 1

		A INVITATION T					
YOU ARE HEREE SERVICE (NHLS)	BY INVITED TO BI	D FOR REQUIRE	MENTS O	F THE NA	TIONAL	HEALTH L	ABORATORY
BID NUMBER:	RFQ NO: 1460677	CLOSING DATE:	01 AUGU	JST 2025	CLOS	ING TIME:	11:00AM
DESCRIPTION F	OR 36 MONTHS A	E PROVISION TO T NHLS SANDRIN	IGHAM C	AMPUS			
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BIDDING PROD DIRECTED TO	EDURE ENQUI	RIES MAY BE	TECHNIC	CAL ENQL	JIRIES N	MAY BE DIR	RECTED TO:
CONTACT PERSON	PROCUREMEN	T OFFICE	CONTAC PERSON	, ,	PROCUI	REMENT O	FFICE
E-MAIL ADDRESS	procurementcorp	orate@nhls.ac.za	E-MAIL A	ADDRESS	procuren	nentcorpora	te@nhls.ac.za
SUPPLIER INFOR	1						
NAME OF BIDDER	₹						
POSTAL ADDRESS							
STREET ADDRESS							
TELEPHONE NUMBER	CODE				NUMB ER		
CELLPHONE NUMBER							
FACSIMILE NUMBER	CODE				NUMB ER		
E-MAIL ADDRESS	3						
VAT REGISTRATION NUMBER							
SUPPLIER COMPLIANCE STATUS	TAX COMPLIANCE SYSTEM PIN:		O R	CENT RAL SUPP LIER DATA BASE No:	MAAA		
B-BBEE STATUS	S TICK APPL	LICABLE BOX]	B-BBEE LEVEL	SW	TUS ORN	[TICK BOX]	APPLICABLE
VERIFICATION	Yes	No	AFFIDA\	/IT			
CERTIFICATE	165	INU				Yes	No
[A B-BBEE STATUS LEVEL VERIFICATION CERTIFICATE/ SWORN AFFIDAVIT (FOR EMES & QSEs) MUST BE SUBMITTED IN ORDER TO QUALIFY FOR PREFERENCE POINTS FOR B-BBEE]							



ARE YOU THE ACCREDITED REPRESENTATIVE IN SOUTH AFRICA FOR THE GOODS /SERVICES /WORKS OFFERED?	Yes [IF YES ENG PROOF]	N⊡ CLOSE	ARE YOU A FOREIGN BASED SUPPLIER FOR THE GOODS /SERVICES /WORKS OFFERED?	□ _{Yes} [IF YES, AN THE QUESTIONNA BELOWI	
QUESTIONNAIRE TO	BIDDING FOR	REIGN SUPPLIE	RS	<u> </u>	
DOES THE ENTITY H DOES THE ENTITY H DOES THE ENTITY H	IAVE A BRANC IAVE A PERMA IAVE ANY SOU	H IN THE RSA? NENT ESTABLIS RCE OF INCOM		YES YES	NO NO NO NO
IS THE ENTITY LIABLE IF THE ANSWER IS " A TAX COMPLIANCE (SARS) AND IF NOT	NO" TO ALL O	F THE ABOVE, STEM PIN COD	THEN IT IS NOT A REQUIREMED FROM THE SOUTH AFRICE	YES MENT TO REGIS CAN REVENUE	NO STER FOR SERVICE



PART B

TERMS AND CONDITIONS FOR BIDDING

1. BID SUBMISSION:

- 1.1. BIDS MUST BE DELIVERED BY THE STIPULATED TIME TO THE CORRECT ADDRESS. LATE BIDS WILL NOT BE ACCEPTED FOR CONSIDERATION.
- 1.2. ALL BIDS MUST BE SUBMITTED ON THE OFFICIAL FORMS PROVIDED-(NOT TO BE RETYPED) OR IN THE MANNER PRESCRIBED IN THE BID DOCUMENT.
- 1.3. THIS BID IS SUBJECT TO THE PREFERENTIAL PROCUREMENT POLICY FRAMEWORK ACT, 2000 AND THE PREFERENTIAL PROCUREMENT REGULATIONS, 2017, THE GENERAL CONDITIONS OF CONTRACT (GCC) AND, IF APPLICABLE, ANY OTHER SPECIAL CONDITIONS OF CONTRACT.
- 1.4. THE SUCCESSFUL BIDDER WILL BE REQUIRED TO FILL IN AND SIGN A WRITTEN CONTRACT FORM (SBD7).
- 2. TAX COMPLIANCE REQUIREMENTS
- 2.1 BIDDERS MUST ENSURE COMPLIANCE WITH THEIR TAX OBLIGATIONS.
- 2.2 BIDDERS ARE REQUIRED TO SUBMIT THEIR UNIQUE PERSONAL IDENTIFICATION NUMBER (PIN) ISSUED BY SARS TO ENABLE THE ORGAN OF STATE TO VERIFY THE TAXPAYER'S PROFILE AND TAX STATUS.
- 2.3 APPLICATION FOR TAX COMPLIANCE STATUS (TCS) PIN MAY BE MADE VIA E-FILING THROUGH THE SARS WEBSITE WWW.SARS.GOV.ZA.
- 2.4 BIDDERS MAY ALSO SUBMIT A PRINTED TCS CERTIFICATE TOGETHER WITH THE BID.
- 2.5 IN BIDS WHERE CONSORTIA / JOINT VENTURES / SUB-CONTRACTORS ARE INVOLVED, EACH PARTY MUST SUBMIT A SEPARATE TCS CERTIFICATE / PIN / CSD NUMBER.
- 2.6 WHERE NO TCS PIN IS AVAILABLE BUT THE BIDDER IS REGISTERED ON THE CENTRAL SUPPLIER DATABASE (CSD). A CSD NUMBER MUST BE PROVIDED.
- 2.7 NO BIDS WILL BE CONSIDERED FROM PERSONS IN THE SERVICE OF THE STATE, COMPANIES WITH DIRECTORS WHO ARE PERSONS IN THE SERVICE OF THE STATE, OR CLOSE CORPORATIONS WITH MEMBERS PERSONS IN THE SERVICE OF THE STATE."

NB: FAILURE TO PROVIDE / OR COMPLY WITH	ANY OF THE ABOVE I	PARTICULARS MAY	RENDER
THE BID INVALID.			

DATE:	
CAPACITY UNDER WHICH THIS BID IS SIGNED: (Proof of authority must be submitted e.g. company resol	
SIGNATURE OF BIDDER:	



2. TERMS AND CONDITIONS OF REQUEST FOR QUOTATION (RFQ)

- a) This document may contain confidential information that is the property of the NHLS and the Client.
- b) No part of the contents may be used, copied, disclosed or conveyed in whole or in part to any party in any manner whatsoever other than for preparing a proposal in response to this RFQ, without prior written permission from NHLS and the Client.
- All Copyright and Intellectual Property herein vests with NHLS and its Client.
- d) Late and incomplete submissions will not be accepted.
- e) SDB 7 (form of offer) must be completed, and should the total RFQ prices differ, the one indicated on the form of offer shall be considered the correct price.
- f) Any bidder who has reasons to believe that the RFQ specification is based on a specific brand must inform NHLS before RFQ closing date
- g) Bidders are required to submit a valid Tax Clearance Certificate and Tax clearance verification PIN, Failure to submit the Tax Pin and valid Tax Clearance Certificate will result in the invalidation of this RFQ.
- h) It is the responsibility of the bidder to ensure that NHLS is in possession of the bidder's valid Tax Clearance certificate. The onus is on the bidder to ensure that NHLS receives a valid Tax Certificate as soon as the validity of the said certificate expires.
 - A compulsory clarification site meeting or briefing session will be conducted at: N/A

The tenderer shall inspect and examine the Site and its surroundings and shall satisfy himself/herself before submitting

his/her quotation. The bidder must be represented at the site inspection by a person who is suitably qualified and experiences to comprehend the implications of the work involved.

- The contractor will be responsible for final measurements.
- i) Writing must be in block letters and black ink.
- j) Quotation procedure using the two (2) stage system will apply: **Not applicable**.
- k) Respondents arriving after the allocated time of the briefing session and failing to attend the compulsory RFQ/Site briefing will be disqualified
- No services must be rendered or goods delivered before an official NHLS Purchase Order form has been received.
- m) This RFQ will be evaluated in terms of the 80/20 preference point system prescribed by the Preferential Procurement Regulations, 2022.
- n) All questions regarding this RFQ must be forwarded to the procurementcorporate@nhls.ac.za 24 hours prior the RFQ closing date.
- The General Conditions of Contract (GCC) issued by National Treasury are applicable.
- p) In case of bids where Consortia / Joint Ventures, Consortia/Joint Venture agreement signed by both parties must be submitted with bid proposal. Each JV partner must submit all their mandatory documentation.

Quotation must be All-Inclusive

- i. The Supplier shall allow in the quotation for all deliverables as stipulated in the scope, labour, material, consumables, accessories, software, supervision, overhead costs, profit, royalties, all taxes, levies, duties, variations in exchange rates (if applicable), disbursements and everything necessary for the execution and completion of the works in accordance with the quotation documents.
- ii. Value Added Tax (VAT) shall be excluded from the rates and prices and provided for as the total VAT on the cost of the Works in the Summary of Schedule of Rates and Prices.
- iii. The Supplier rates and prices shall be fixed for the duration of the contract and not



- subject to adjustment except as provided for in the conditions of contract.
- iv. The offer must be in ZAR currency.
- v. The NHLS reserve the right to do due diligence on the quotations and to benchmark prices quoted.
- vi. Quotes should be submitted on an official letterhead and duly signed.

Delays in the supplier's performance

- Delivery of the goods and performance of services shall be made by the supplier in accordance with the time schedule prescribed by the purchaser in the contract.
- ii. If at any time during performance of the contract, the supplier or its subcontractor(s) should encounter conditions impeding timely delivery of the goods and performance of services, the supplier shall promptly notify the purchaser in writing of the fact of the delay, its likely duration, and its cause(s). As soon as practicable after receipt of the supplier's notice, the purchaser shall evaluate the situation and may at his discretion extend the supplier's time for performance, with or without the imposition of penalties, in which case the extension shall be ratified by the parties by amendment of contract.
- iii. The right is reserved to procure outside of the contract small quantities or to have minor essential services executed if an emergency arises, the supplier's point of supply is not situated at or near the place where the supplies are required, or the supplier's services are not readily available.
- iV. Except as provided under GCC Clause 25, a delay by the supplier in the performance of its delivery obligations shall render the supplier liable to the imposition of penalties, pursuant to GCC Clause 22, unless an extension of time is agreed upon pursuant to GCC Clause 22.2 without the application of penalties.
- V. Upon any delay beyond the delivery period in the case of a supplies contract, the purchaser shall, without cancelling the contract, be entitled to purchase supplies of a similar Functionality and up to the same quantity in substitution of the goods not supplied in conformity with the contract and to return any goods delivered later at the supplier's expense and risk, or to cancel the contract and buy such goods as may be required to complete the contract and without prejudice to his other rights, be entitled to claim damages from the supplier.

Penalties

i. Subject to GCC Clause 25, if the supplier fails to deliver any or all of the goods or to perform the services within the period(s) specified in the contract, the purchaser shall, without prejudice to its other remedies under the contract, deduct from the contract price, as a penalty, a sum calculated on the delivered price of the delayed goods or unperformed services using the current prime interest rate calculated for each day of the delay until actual delivery or performance. The purchaser may also consider termination of the contract pursuant to GCC Clause 23.

FOR HAND DELIVERIES OF RESPONSES, PLEASE SUBMIT THE RFQ DOCUMENT TO NHLS RFQ BOX, NO:1 MODDERFONTEIN ROAD, SANDRINGHAM.

The Bidder accepts the above terms and conditions and	Accept	Do not accept
the General Conditions of Contract on NHLS website as		
per hyperlink GCC Document or visit NHLS website		
https://www.nhls.ac.za/supply-chain/, click on supply		
chain management tab then select General Conditions of		
Contract		



3. SCOPE OF WORKS/ TERMS OF REFERENCE

FORM OF QUOTATION SUPPLIER NAME:	
RFQ NO: 1460677	

REQUEST FOR THE PROVISION TO MANAGE ENGINE SERVICE DESK PLUS CLOUD FOR 36 MONTHS AT NHLS SANDRINGHAM CAMPUS

TERMS OF REFERENCE / SPECIFICATION

Provision and implementation of Manage Engine Service Desk Plus Enterprise Cloud

- 150 Technician/Agent licenses
- 10.000 nodes

Add on

Live Chat

Services

- On-site training, implementation, and configuration plan (skills transfer through handholding) for all the ITSM modules with the NHLS IT team.
- Integration of existing tools into the Service Desk.
- Creation of customized dashboards and reports.
- Documentation and implementation of processes and procedures in line with the ITIL framework, including but not limited to:
 - Runbook for incident, service request, change, release, service catalog, CMDB, IT license, software asset management, project, knowledge, and management workflows.
 - Service Desk Standard Operating Procedure (SOP).
- Provide User Acceptance Test documentation and testing of the solution.
- Conduct remote training and change management for the NHLS staff members to assist with transitioning from the current to the new system (Online training manual).
- Archiving existing Incident Management data out of Oracle CRM for reporting and auditing purposes. The service provider must allow both solutions to run in parallel, and when incidents on Oracle CRM are resolved, assist in ensuring they are archived.
- Provide NHLS with 10 hours of onsite/remote support per month as when required for the second and third years of the contract, in addition to the Application Maintenance Support provided by the OEM.

The required services will be sourced using the categories listed below in the SITA 1183 engagement model.



ICT Services Support Management			
81112011-0047 ICT Services Support Management - Service Management Centre			
81112011-0048	ICT Services Support Management - Service Level Management		
81112011-0049	ICT Services Support Management - Problem Management		
81112011-0050	ICT Services Support Management - Incident Management		
81112011-0051	ICT Services Support Management - ICT Configuration Management		
81112011-0052	ICT Services Support Management - Performance and Capacity Management		
81112011-0053	ICT Services Support Management - Change and Release Management		

DESCRIPTION: REQUEST FOR PROVISION OF MANAGE ENGINE SERVICE DESK PLUS CLOUD FOR 36 MONTHS THROUGH SITA 1183 ENGAGEMENT MODEL

Mandatory Documents: (eliminating criteria)

1. A letter from the Original Equipment Manufacturer (OEM) / or Authorized Distributor confirming graded Reseller status.

Evaluation Criteria (If the bidder complies with all mandatory requirements, then they will be evaluated based on the functionality below required. The bidder must score a minimum of 85%)

Technical Functionality Requirements

EVALUATION CRITERIA		
Firms Past Relevant Experience Guideline		
 1. Capability The bidder has provided a schedule indicating experience and proven track record in the last five (5) years of implementing Manage Engine Service Desk Plus. The schedule includes for each client the following information: a) Client name; b) The client's contact person and phone number; c) Contract period; and d) Description of services 	 Number of clients 25 = Five (5) or more clients provided 15 = Between three 34) and four (4) clients 10 = Between two (2) and three (3) clients 5 = Between one (1) and two (2) clients 0 = No clients or no information 	
2. References	Guideline	35%



	1 • Zu - two tz/ ncv tcaill illulibula with i	
Experience The implementing team must consist of a minimum of three (3) or more key team members with professional level certificates with three (3) years or more experience in implementing Manage Engine Service Desk Plus that the bidder has assigned to NHLS (List of key team members) and a minimum of one-page curriculum vitae (CV) for each	 Number of key team members and years of experience in Manage Engine Service Desk Plus 40 = three (3) or more key team members with professional level certificates with three (3) years or more experience in implementing Manage Engine Service Desk Plus, and their CVs. 20 = two (2) key team members with 	
3. Resources, Qualifications, and	 (not older than 5 years) where similar services are being/have been rendered/provided. 0 = The bidder has provided no information. 	40%
contactable testimonial letters from current/recent clients [not older than five (5) years] date and signed to whom similar services are/have been rendered/provided. The testimonial letters must be on a company letterhead and include the following information: company name, contact name, address, phone number, and duration of contract, a brief description of the services rendered.	 letters 35 = The bidder has provided the 3 testimonials of contactable references (not older than 5 years) where similar services are being/have been rendered/provided. 15 = The bidder has provided the 2 testimonials of contactable references (not older than 5 years) where similar services are being/have been rendered/provided. 5 = The bidder has provided 1 testimonial of contactable references 	



4. PRICING SCHEDULE

No.	Description	Total Price Exc Vat (YEAR 1)	Total Price Exc Vat (YEAR 2)	Total Price Exc Vat (YEAR 3)	Total Price Exc
1.	REQUEST FOR THE PROVISION TO MANAGE ENGINE SERVICE DESK PLUS CLOUD FOR 36 MONTHS AT NHLS SANDRINGHAM CAMPUS				
TOTA VAT	AL PRICE EXCLUSIVE OF				R
VAT	%				R
TOTA VAT	AL PRICE INCLUSIVE OF				R



5. FORM OF OFFER (SBD 7)

Offer

The employer, identified in the acceptance signature block, has solicited offers to enter into a contract for the procurement of:
The tenderer, identified in the offer signature block, has examined the documents listed in the submission data and addenda Thereto as listed in the returnable schedules, and by submitting this offer has accepted the condition of tender. By the representative of the tenderer, deemed to be duly authorized, signing this part of this form offer and acceptance, the tenderer offers to perform all of the obligations and liabilities of the contractor under the contract including compliance with all its terms and conditions according to their true intent and meaning for an amount to be determined in accordance with the conditions of contract identified in the contract data.
THE OFFERED TOTAL OF THE PRICES INCLUSIVE OF VALUE ADDED TAX IS:
Rand
Signature(s)
(Name and



6. RFQ EVALUATION PROCESS AND CRITERIA

The RFQ will be evaluated by the Cross Functional Evaluation Team (CFET) and the successful service provider will be selected based on a four-phased approach (4-Stages):

Stage 1: Administrative Compliance

All incomplete submissions and respondents who do not meet the compliance requirements at quotation submission will be eliminated from further evaluation.

Stage 2: Mandatory technical requirements

All incomplete submissions and respondents who do not meet the minimum technical mandatory requirements at quotation submission will be eliminated from further evaluation.

Stage 3: Functionality (Technical) Evaluation Criteria

The RFQ will be evaluated by the Cross Functional Evaluation Team (CFET) and the successful service provider will be selected based on meeting minimum threshold criteria of 85%.

Stage 4: Price and specific goals

The final evaluation phase will be based on **Price and Specific Goals**.

Determination of Percentage for Price - 80 percentage, & Determination of level for Specific Goals - 20 percentage.

Stage 1: Administrative Compliance

Schedule.

- Administrative compliance/responsiveness will be tested based on returnable documents submitted and signatures on the bid documents.
- At this stage, it must be determined what documents are required to be returned by Bidders. Returnable documents are categorized as follows:
- a) Mandatory Returnable Documents (to be returned by Bidders)

(NOTE: Failure to provide the below listed documents **WILL** lead to disqualification)

The Service Providers to have to agree with all NHLS Gene	ral Com	ply	Do Not Comply
Conditions of Bid, RFQ and Conditions of Contract (GCC)			
Substantiation: The Bidder must submit and attach to the b	d respor	ise t	the signed and accepted
NHLS General Conditions of Bid, RFQ and Conditions of Co	ntract (G	CC)	
Fully completed and signed Declaration of Interest SBD 4			Do Not Comply
Substantiation: The Bidder must submit and attach to the bi	d respon	se t	he signed Declaration o
Interest SBD 4			
Bidder <i>must</i> complete the pricing Schedule.	Comply	D	o Not Comply
Substantiation: The Bidder must submit and attach to the bid	d respon	se fu	ully completed pricing

	4. Tax Clearance Certificate and/or TAX verification Pin and/or	Comply	Do Not Comply
--	---	--------	---------------



TAX Compliance Status Letter.		
Substantiation: The Bidder must submit and attach to the b	id respons	se a valid TAX Clearance
Certificate and/or TAX verification Pin and/or TAX Complian	nce Status	Letter issued by the South

5. The Bidder must provide the CSD (Central	Comply	Do Not Comply			
Supplier Database) Registration number (MAAA					
number) / Attach the CSD Summary Report					
Substantiation: The Bidder must provide the CSD (Central Supplier Database) Registration number					
(MAAA number) / Attach the updated CSD Summary Report.					

B. Essential Returnable Documents (to be returned by Bidders) Not a disqualification factor

B-BBEE Certificate and/or Affidavit.	Comply	Do Not Comply		
Fully completed and signed preferential points claim form SBD 6.1.				
Substantiation: The bidder must submit and attach to the bid response a copy of B-BBEE				
Certificate issued by an authorised body or person, or a sworn Affidavit prescribed by the B-				
BBEE Codes of Good Practice.				

Stage 2: Mandatory technical requirements

African Revenue Services (SARS).

	Mandatory Documents: (eliminating criteria)	Comply	Not Comply
1.	A letter from the Original Equipment Manufacturer (OEM) / or Authorized Distributor confirming graded Reseller status.		
	Evaluation Criteria (If the bidder complies with all mandatory requirements, then they will be evaluated based on the functionality below required.		

Stage 3: Functionality (Technical) Evaluation Criteria

The RFQ will be evaluated by the Cross Functional Evaluation Team (CFET) and the successful service provider will be selected based on meeting minimum threshold criteria of 85%.

Stage 4: Price And Specific Goals Criteria

Bid will be evaluated based on the PPPFA 80/20-point system as presented in the Preferential Procurement Regulations 2022,

for this purpose SBD 6.1 form should be scrutinized, completed and submitted together with your quotation. The 80/20-point system will be as follows:

Price Assessment	80 Points
Specific Goals	20 Points



7. SCHEDULE OF WORK CARRIED OUT BY THE BIDDER

The bidder must indicate in the spaces provided below a complete list of similar contracts awarded over the years, including the current contract (if any). This information shall be deemed to be material to the award of this bid.

Company Name	Nature of work	Value of the work	Contact person & contact number	Duration of the project (Start and end date)

		4		
Sigr	nature of perso	n authorized to sign the bid:_		
D	ate:			



8. DECLARATION OF INTEREST

SBD4

BIDDER'S DISCLOSURE

1. PURPOSE OF THE FORM

Any person (natural or juristic) may make an offer or offers in terms of this invitation to bid. In line with the principles of transparency, accountability, impartiality, and ethics as enshrined in the Constitution of the Republic of South Africa and further expressed in various pieces of legislation, it is required for the bidder to make this declaration in respect of the details required hereunder.

Where a person/s are listed in the Register for Tender Defaulters and / or the List of Restricted Suppliers, that person will automatically be disqualified from the bid process.

2. Bidder's declaration

- 2.1 Is the bidder, or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest1 in the enterprise, employed by the state?

 YES/NO
- 2.1.1 If so, furnish particulars of the names, individual identity numbers, and, if applicable, state employee numbers of sole proprietor/directors/trustees/shareholders/members/partners or any person having a controlling interest in the enterprise, in table below.

Full Name	Identity Number	Name of State institution

2.2	Do you, or	any person connecto	ed with the bi	dder, have a r	elationship with any	person who
	is	employed	by	the	procuring	institution?
	YES/NO					

¹ the power, by one person or a group of persons holding the majority of the equity of an enterprise, alternatively, the person/s having the deciding vote or power to influence or to direct the course and decisions of the enterprise.



2.2.1	If so, furnish particulars:		
2.3	Does the bidder or any of its directors / trustees / shareholders / members / partners or any person having a controlling interest in the enterprise have any interest in any other related enterprise whether or not they are bidding for this contract? YES/NO		
2.3.1	If so, furnish particulars:		
3 🗅	ECLARATION		
	I, the undersigned, (name)		
3.1 3.2	I have read and I understand the contents of this disclosure; I understand that the accompanying bid will be disqualified if this disclosure is found not to be true and complete in every respect;		
3.3	The bidder has arrived at the accompanying bid independently from, and without consultation, communication, agreement or arrangement with any competitor. However, communication between partners in a joint venture or consortium2 will not be construed as collusive bidding.		
3.4	In addition, there have been no consultations, communications, agreements or arrangements with any competitor regarding the quality, quantity, specifications, prices, including methods, factors or formulas used to calculate prices, market allocation, the intention or decision to submit or not to submit the bid, bidding with the intention not to win the bid and conditions or delivery particulars of the products or services to which this bid invitation relates.		
3.4	The terms of the accompanying bid have not been, and will not be, disclosed by the bidder, directly or indirectly, to any competitor, prior to the date and time of the official bid opening or of the awarding of the contract.		
3.5	There have been no consultations, communications, agreements or arrangements made by the bidder with any official of the procuring institution in relation to this procurement process prior to and during the bidding process except to provide clarification on the bid submitted where so required by the institution; and the bidder was not involved in the drafting of the specifications or terms of reference for this bid.		
3.6	I am aware that, in addition and without prejudice to any other remedy provided to combat any restrictive practices related to bids and contracts, bids that are suspicious will be reported to the Competition Commission for investigation and possible imposition of administrative penalties in terms of section 59 of the Competition Act No 89 of 1998 and or may be reported to the National Prosecuting Authority (NPA) for criminal investigation and or may be restricted from conducting business with the public sector for a period not exceeding ten (10) years in terms of the Prevention and Combating of Corrupt Activities Act No 12 of 2004 or any other applicable legislation.		

2 Joint venture or Consortium means an association of persons for the purpose of combining their expertise, property, capital, efforts, skill and knowledge in an activity for the execution of a contract



Position

RFQ NO: 1460677- REQUEST FOR THE PROVISION TO MANAGE ENGINE SERVICE DESK PLUS CLOUD FOR 36 MONTHS AT NHLS SANDRINGHAM CAMPUS

I ACCEPT THAT THE STATE MAY PARAGRAPH 6 OF PFMA SCM	FURNISHED IN PARAGRAPHS 1, 2 and 3 ABOVE IS CORRECT. REJECT THE BID OR ACT AGAINST ME IN TERMS OF NSTRUCTION 03 OF 2021/22 ON PREVENTING AND PLY CHAIN MANAGEMENT SYSTEM SHOULD THIS SE.
Signature	Date

Name of bidder



SBD 6.1 PREFERENCE POINTS CLAIM FORM IN TERMS OF THE PREFERENTIAL PROCUREMENT **REGULATIONS 2022**

This preference form must form part of all tenders invited. It contains general information and serves as a claim form for preference points for specific goals.

NB: BEFORE COMPLETING THIS FORM, TENDERERS MUST STUDY THE GENERAL CONDITIONS, DEFINITIONS AND DIRECTIVES APPLICABLE IN RESPECT OF THE TENDER AND PREFERENTIAL PROCUREMENT REGULATIONS, 2022

1. **GENERAL CONDITIONS**

- 1.1 The following preference point systems are applicable to invitations to tender:
 - the 80/20 system for requirements with a Rand value of up to R50 000 000 (all applicable taxes included); and
 - the 90/10 system for requirements with a Rand value above R50 000 000 (all applicable taxes included).

1.2 To be completed by the organ of state

(delete whichever is not applicable for this tender).

- a) The applicable preference point system for this tender/RFQ is the 80/20 preference point system.
- b) The 80/20 preference point system will be applicable in this tender/RFQ. The lowest/ highest acceptable tender will be used to determine the accurate system once tenders are received.
- 1.3 Points for this tender (even in the case of a tender for income-generating contracts) shall be awarded for:
 - (a) Price; and
 - (b) Specific Goals.

1.4 To be completed by the organ of state:

The maximum points for this tender are allocated as follows:

	POINTS
PRICE	80
SPECIFIC GOALS	20
Total points for Price and SPECIFIC GOALS	100



- 1.5 Failure on the part of a tenderer to submit proof or documentation required in terms of this tender to claim points for specific goals with the tender, will be interpreted to mean that preference points for specific goals are not claimed.
- 1.6 The organ of state reserves the right to require of a tenderer, either before a tender is adjudicated or at any time subsequently, to substantiate any claim in regard to preferences, in any manner required by the organ of state.

2. **DEFINITIONS**

- (a) "tender" means a written offer in the form determined by an organ of state in response to an invitation to provide goods or services through price quotations, competitive tendering process or any other method envisaged in legislation;
- (b) "price" means an amount of money tendered for goods or services, and includes all applicable taxes less all unconditional discounts;
- (c) "rand value" means the total estimated value of a contract in Rand, calculated at the time of bid invitation, and includes all applicable taxes:
- (d) "tender for income-generating contracts" means a written offer in the form determined by an organ of state in response to an invitation for the origination of income-generating contracts through any method envisaged in legislation that will result in a legal agreement between the organ of state and a third party that produces revenue for the organ of state, and includes, but is not limited to, leasing and disposal of assets and concession contracts, excluding direct sales and disposal of assets through public auctions; and
- (e) "the Act" means the Preferential Procurement Policy Framework Act, 2000 (Act No. 5 of 2000).

(f) "Historically Disadvantaged Individual (HDI)"

- Means a South African citizen who, due to the apartheid policy that had been in place, had no franchise in national elections prior to the introduction of the Constitution of the Republic of South Africa, 1983 (Act No. 110 of 1983) or the Constitution of the Republic of South Africa, 1993 (Act No. 200 of 1993) ("The Interim Constitution") and /or
- ii. Who is a female; and/or
- iii. Who has a disability
- (g) "Disability" means, in respect of a person, a permanent impairment of a physical, intellectual, or sensory function, which results in restricted, or lack of, ability to perform an activity in the manner, or within the range, considered normal for a human being.
- (h) "Youth" Has the meaning assigned to it in section 1 of the National Youth Development Agency Act, 2008 (Act No. 54 of 2008)
- (i) "Specific goals" means specific goals as contemplated in section 2(1)(d) of the PPPFA which may include contracting with persons, or group of persons, historically disadvantage by unfair discrimination on the basis of race, gender and disability including the implementation of programmes of the Reconstruction and Development Programme as published in Government Gazette No. 16085 dated 23 November 1994.

3. FORMULAE FOR PROCUREMENT OF GOODS AND SERVICES

3.1. POINTS AWARDED FOR PRICE

3.1.1 THE 80/20 OR 90/10 PREFERENCE POINT SYSTEMS

A maximum of 80 or 90 points is allocated for price on the following basis:



80/20

$$Ps = 80 \left(1 - \frac{Pt - P \min}{P \min}\right)$$

Where

Ps = Points scored for price of tender under consideration

Pt = Price of tender under consideration

Pmin = Price of lowest acceptable tender

3.2. FORMULAE FOR DISPOSAL OR LEASING OF STATE ASSETS AND INCOME GENERATING PROCUREMENT

3.2.1. POINTS AWARDED FOR PRICE

A maximum of 80 or 90 points is allocated for price on the following basis:

80/20

$$Ps = 80 \left(1 + \frac{Pt - P max}{P max}\right)$$

Where

Ps = Points scored for price of tender under consideration Pt

= Price of tender under consideration

Pmax = Price of highest acceptable tender

4. POINTS AWARDED FOR SPECIFIC GOALS

- 4.1. In terms of Regulation 4(2); 5(2); 6(2) and 7(2) of the Preferential Procurement Regulations, preference points must be awarded for specific goals stated in the tender. For the purposes of this tender the tenderer will be allocated points based on the goals stated in table 1 below as may be supported by proof/ documentation stated in the conditions of this tender:
- 4.2. In cases where organs of state intend to use Regulation 3(2) of the Regulations, which states that, if it is unclear whether the 80/20 or 90/10 preference point system applies, an organ of state must, in the tender documents, stipulate in the case of—
- (a) an invitation for tender for income-generating contracts, that either the 80/20 or 90/10 preference point system will apply and that the highest acceptable tender will be used to determine the applicable preference point system; or
- (b) any other invitation for tender, that either the 80/20 or 90/10 preference point system will apply and that the lowest acceptable tender will be used to determine the applicable preference point system,

then the organ of state must indicate the points allocated for specific goals for both the 90/10 and 80/20 preference point system.

Points awarded for historically disadvantaged individuals

Preference points for HDI's are calculated on their percentage shareholding in a business, provided that they are actively involved in and exercise control over the enterprise. The following formula is prescribed



$$NEP = NOP \times \frac{EP}{100}$$

Where

NEP Points awarded for equity ownership by an HDI

NOP = The maximum number of points awarded for equity by an HDI in that specific category

ΕP The percentage of equity ownership by an HDI within the enterprise or business, determined in accordance with the definition of HDI's.

A consortium or joint venture (including unincorporated consortia and joint ventures) must submit a consolidated B-BBEE Status Level Verification certificate for every separate tender

Table 1: Specific goals for the tender and points claimed are indicated per the table below.

(Note to organs of state: Where either the 90/10 or 80/20 preference point system is applicable, corresponding points must also be indicated as such.

Note to tenderers: The tenderer must indicate how they claim points for each preference point system.)

The specific goals allocated points in terms of this tender	Number of points allocated (80/20 system) (To be completed by the organ of state)	Percentage Owned (To be completed by the tenderer)	Number of points claimed (80/20 system) (To be completed by the tenderer)
ПО	0	70	
Woman	4	%	
Disabled	1	%	
Youth	4	%	
 City of Johannesburg = 5 Gauteng Province = 2 National = 0 	5		
Total Points	20		

DECLARATION WITH REGARD TO COMPANY/FIRM

- 4.3. Name of company/firm.....
- 4.4. Company registration number:



4.5.

RFQ NO: 1460677- REQUEST FOR THE PROVISION TO MANAGE ENGINE SERVICE DESK PLUS CLOUD FOR 36 MONTHS AT NHLS SANDRINGHAM CAMPUS

Partnership/Joint Venture / Consortium
One-person business/sole propriety
Close corporation
Public Company
Personal Liability Company
(Pty) Limited
Non-Profit Company

TYPE OF COMPANY/ FIRM

☐ State Owned Company [TICK APPLICABLE BOX]

- 4.6. I, the undersigned, who is duly authorised to do so on behalf of the company/firm, certify that the points claimed, based on the specific goals as advised in the tender, qualifies the company/ firm for the preference(s) shown and I acknowledge that:
 - i) The information furnished is true and correct;
 - ii) The preference points claimed are in accordance with the General Conditions as indicated in paragraph 1 of this form;
 - iii) In the event of a contract being awarded as a result of points claimed as shown in paragraphs 1.4 and 4.2, the contractor may be required to furnish documentary proof to the satisfaction of the organ of state that the claims are correct;
 - iv) If the specific goals have been claimed or obtained on a fraudulent basis or any of the conditions of contract have not been fulfilled, the organ of state may, in addition to any other remedy it may have
 - (a) disqualify the person from the tendering process;
 - (b) recover costs, losses or damages it has incurred or suffered as a result of that person's conduct;
 - (c) cancel the contract and claim any damages which it has suffered as a result of having to make less favourable arrangements due to such cancellation;
 - (d) recommend that the tenderer or contractor, its shareholders and directors, or only the shareholders and directors who acted on a fraudulent basis, be restricted from obtaining business from any organ of state for a period not exceeding 10 years, after the audi alteram partem (hear the other side) rule has been applied; and
 - (e) forward the matter for criminal prosecution, if deemed necessary

	SIGNATURE(S) OF TENDERER(S)
SURNAME AND NAME: DATE:	
ADDRESS:	



9. AUTHORITY FOR SIGNATORY

Signatories for close corporations and companies shall confirm their authority **by attaching to this form** a duly signed and dated copy of the relevant resolution of their members or their board of directors, as the case may be.

An example for a company is shown below:				
" By resolution of the board of directors passed on	20			
Mrha authorized to sign all documents in connection with the	Tender for Contract			
Noand any Contract, which may ar	ise there from on behalf of			
SIGNED ON BEHALF OF THE COMPANY:				
IN HIS CAPACITY AS:				
DATE:				
SIGNATURE OF SIGNATORY:				
AS WITNESSES: 1				
2				